



Alan Philpott
Funeral Director
A. Welch & Sons Ltd.
Herne Bay CT6 5QB

Ref: Elizabeth Smith
Friday 20th April 2018
Thanet Crematorium.

Dear Alan,

On behalf of my Father, my Brother, and myself, I would just like to extend our sincere thanks for the caring and compassionate manner in which both yourself and the other members of the staff of Welch & Sons conducted themselves both prior to, and on the day of Mums' funeral.

It would be easy for people to say that you were 'only doing your job' but at no time did it ever feel like that. Your friendly, helpful and relaxing manner made our 'job' very much easier at what was, quite naturally a stressful time.

I would be grateful if we would ensure that our sincere thanks are passed on to every member of staff who was involved in whatever way on the day of Mums' funeral.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Doug J. Smith". The signature is written in a cursive style with a horizontal line underneath.

Doug J. Smith
...on behalf of : Graham Smith , and Arthur (John) Smith.